

## **Implementation of ISO9001/2008**

### **Overview:**

This course is intended for people who intend to operate a quality management system certified to ISO 9001/2008 and are interested to know what the requirements of ISO 9001/2008 implementation are. It is extremely useful for organizations that are currently working towards achieving compliance with the ISO 9001/2008 standard.

### **Objectives:**

A complete TQM based training program for a DO-IT-YOURSELF in -house implementation of a quality management system in compliance with the ISO 9001 international standard, develop awareness, know-how and experience of all those involved in the creation, development, evaluation or management of the documentation system.

### **Benefits:**

Help organizations meet their stakeholders' requirements by improving their quality management system through a successful and affordable implementation program. A proper documentation system is a real and lasting value to organization's business and survival. Participants in any management position, public or private, seeking to implement, and document a sustainable QMS program with their organization.

### **Seminar Content:**

#### **1. Introduction to Quality Management**

Historical background, Objectives, Methodology, Vocabulary etc.

#### **2. Fundamentals and concepts**

Products, Systems, Processes, services, Configuration Management, Life Cycle, Conformity assessment, WTO, TQM, Transition from ISO 9001/2008 standards.

#### **3. ISO 9001 Standards Requirements**

Introduction, process approach, Executions, terms and definitions, QMS requirements, Management responsibility , Resource Management, Product, Realization, Measurement Analysis and improvement.

This seminar is conducted in an interactive atmosphere, alongside slides and graphical presentations including group workshops and team presentations.